Job Title: Night Support Worker

Reporting to: Team Leader

**Job Purpose**

To provide a needs-led service to customers with a learning disability through a period of evening relaxation and night-time sleep within their homes.

To work in partnership with customers and following guidance from Team Leader to ensure tasks are carried out in line with the needs, wishes and preferences of the individual, following the support plan.

**Key Responsibilities**

* To undertake personal support as agreed with the customer and in line with the individual support plan, providing customers with opportunities to express their preferences as to the way that support tasks are carried out.
* To encourage and support evening activities within the home and in accordance with individual wishes and the support plan.
* To respond to customer waking during sleep period if support is required.
* To contribute to effective communication with customers and other members of staff, ensuring the continuity of quality and safety in the provision of support services.
* To communicate regularly with the Team Leader and Care & Support Manager, in particular regarding changes to the customer’s condition or circumstances.
* To complete all evening / night-time duties and documentation, including daily check lists, support diaries, MAR chart (where applicable) and timesheets, as agreed with the Team leader.
* To ensure household tasks are completed whilst on duty and the house is clean and tidy ready for the morning.
* To comply with all health and safety policies and procedures, including to be responsible for emergency evacuation of the property and contacting appropriate emergency services, should the need arise.
* To participate in supervision and training activities as required.
* To be responsible for maintaining and improving own knowledge and skills through experience and training.
* To undertake any other reasonable duties requested.

**Person Specification:**

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| **ESSENTIAL** | **DESIRABLE** |
| Basic level of numeracy and literacy | NVQ level 1/2/3 in care or similar qualification  Previous experience of providing personal care & support (paid or unpaid |
| Willingness to undertake required training and keen to acquire new knowledge | First Aid training  Medication level 1  Epilepsy awareness  Infection & Prevention Control training  Safeguarding training  Fire awareness training |
| Discreet and able to maintain confidentiality | Understanding of the Mental Capacity Act |
|  | Full driving licence and car owner |

**Key Competencies Required for the Role:**

* Ability to lone work and as part of a team
* Ability to establish and maintain professional working relationships
* Ability to communicate effectively with a range of people
* Ability to work flexibly and creatively with customers and families
* Ability to complete and maintain accurate records